

VC Ultimate Inc.

Sales Position Questionnaire

- 1. Describe some of your past sales experience. How did you contact or initiate communications with customers? What was the working environment like?
- 2. The success of VC's order system relies on following a system and triple checking all order aspects. Do you consider yourself well organized and detailed oriented? Explain.
- 3. Do you feel as though it is your objective to sell the company or the product when target marketing a customer directly?
- 4. Describe a situation when you have had an unhappy customer. How do you handle negative feedback? How do you respond to him/her?
- 5. Explain with an example, how would you handle a situation where a customer is asking for something, which is not in the interest of the company or which would violate a policy of the company?
- 6. Have you ever felt, during course of your work, that the existing systems and solutions are not sufficient to meet the needs of customers properly and/or that they need to be changed? If so, what steps did you take to change things?
- 7. VC is a small company and a busy work environment, which means that we all pitch in and do tedious tasks like counting and sorting shirts on a regular basis. It's important that everyone is proactively willing to pitch in. Describe a situation where you have been faced with this kind of situation at work, and how you handled it.
- 8. Do you speak French or any other languages?
- 9. What are your salary expectations?

Feel free to include any information about your general interests, and why you think you would be a good addition to the VC team.

Technical considerations: Should have a good basic knowledge of Excel, QuickBooks and basic skills in Adobe Illustrator. All programs can be provided so that tutorials can be viewed/practiced (tasks required can be learned quite quickly)

Please include your resume with your completed questionnaire, and contact Adriana Withers at Adriana@vcultimate.com with any questions. Thank you for your time!